

REVIEW, REFRESH, REASSURE™

A mediation refresher
course for TCM Accredited
mediators

This one-day workshop is intended to provide an opportunity for course participants to come back together, to review what they have learned and consolidate their learning.

The approach is a highly interactive and reflective format that should enhance both confidence and competency to apply skills learned in the original training and reinforce knowledge and awareness of the theories and foundations of the training. Previous participants tell us that the workshop is an enjoyable opportunity to revisit the original learning programme and build on their knowledge with the benefit of reflection they have done since they first attended the training.

A fantastic mediation refresher day,
very informative and helpful. I highly
recommend this.

CHANTAL DEMPSEY,
FORWARD MEDIATION



OBJECTIVES

- Recap key mediation skills and frameworks
- Trouble-shooting & enhancing practice in mediation
- Individual and joint meeting skills practice

By the end of this workshop, delegates will have reviewed, refreshed and updated their knowledge as a mediator.

This session is offered alongside the National Certificate in Workplace Mediation™ as well as being delivered as a stand-alone session.

Available for in-house delivery or delegates can attend an open-access course which are run regularly throughout the year.



BENEFITS

- ✓ Review and practice the FAIR Model.
- ✓ Refresh knowledge on Workplace Mediation.
- ✓ Reassure mediators that they are using best practice.

