

The TCM Advantage

TCM empowers people and organisations to adopt purpose led, person-centred and values based approaches to culture change; conflict and complaints resolution; human resources; people management; and leadership.

We are passionate about protecting relationships whilst securing lasting and sustainable outcomes at times of conflict, change, crisis, controversy, and challenge. We work in partnership with our customers to develop the overarching strategies, the core values, the systems, the processes, the mindsets, and the behaviours which engender a fair, just, inclusive, sustainable, and high performing culture – a transformational culture.

Our consulting team comprises some of the top global talent. Through their expertise and their endeavours, they encourage co-operative problem solving, open dialogue and stakeholder engagement. They are the best at what they do.

Our customers benefit from our insightful teaching and consultancy methods which are accessible to all. We are inspired by approaches such as behavioural science, positive psychology, appreciative inquiry, restorative justice, principled negotiation, nonviolent communication, and emotional intelligence.

We believe in the ability of people to resolve often intractable problems with compassion and collaboration: when the correct conditions are in place. We also believe that an engaging, empowering, and proactive resolution of business challenges is more effective than the confrontational, adversarial, and often punitive approaches which are currently in use in a great many organisations.